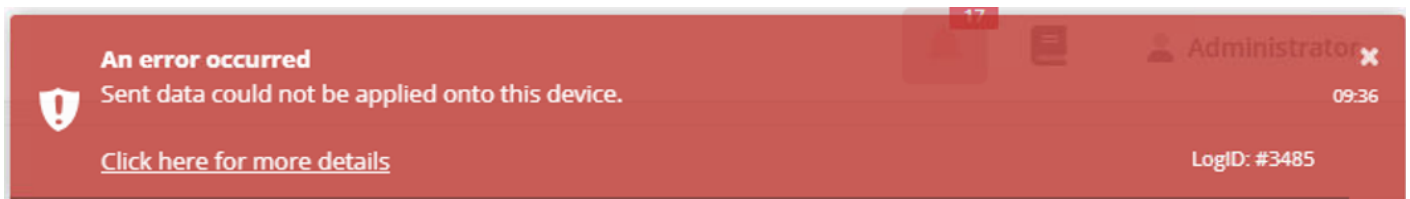


# Sent data could not be applied onto this device

## Symptoms

When saving a device an error occurs saying: "Sent data could not be applied onto this device", see also the example below:



## Affected CoCoS version(s)

- CoCoS v5.1.0

Solved in CoCoS version:

Not yet solved

## Details

When saving a device, the error "Sent data could not be applied onto this device" is displayed. When opening the logMessage by clicking the link "*Click here for more details*", the service info/comments of the message give errors about fields like "intercomDialPlanParam006Name", "intercomDialPlanParam006Method", "intercomDialPlanParam006Value", "intercomDialPlanParam006IdTag", "intercomDialPlanParam007Name", "intercomDialPlanParam007Method", "intercomDialPlanParam007Value", "intercomDialPlanParam007IdTag", "intercomDialPlanParam008Name" and so on. See also the example below:

X Error in Data door Administrator op 2026-04-23 07:45:07

ID	3486
DateTime	2026-04-23 09:45:07
Message	Sent data could not be applied onto this device.

^ Cross Reference / Gerelateerde items

Showing 1 to 1 of 1 items

Name of the object	Library	Collection
Device: EXT IN PRE KIOSK - High	System	Devices

^ Details

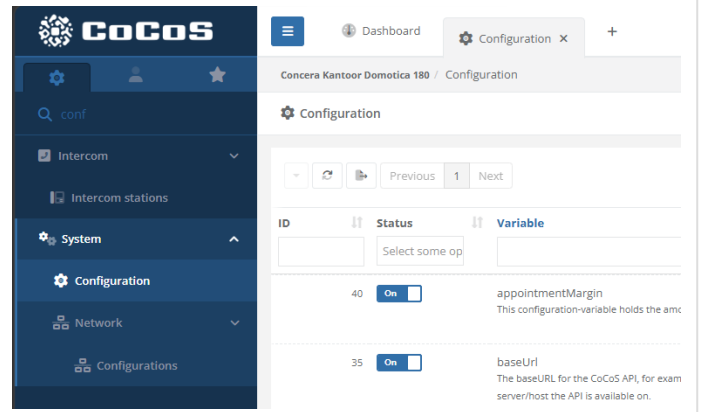
Service info/comments	Data was sent for fields: 'intercomDialPlanParam006Name', 'intercomDialPlanParam006Method', 'intercomDialPlanParam006Value', 'intercomDialPlanParam006IdTag', 'intercomDialPlanParam007Name', 'intercomDialPlanParam007Method', 'intercomDialPlanParam007Value', 'intercomDialPlanParam007IdTag', 'intercomDialPlanParam008Name', 'intercomDialPlanParam008Method', 'intercomDialPlanParam008Value', 'intercomDialPlanParam008IdTag', 'intercomDialPlanParam009Name', 'intercomDialPlanParam009Method', 'intercomDialPlanParam009Value', 'intercomDialPlanParam009IdTag', 'intercomDialPlanParam010Name', 'intercomDialPlanParam010Method', 'intercomDialPlanParam010Value', 'intercomDialPlanParam010IdTag', 'intercomDialPlanParam011Name', 'intercomDialPlanParam011Method', 'intercomDialPlanParam011Value', 'intercomDialPlanParam011IdTag', 'intercomDialPlanParam012Name', 'intercomDialPlanParam012Method', 'intercomDialPlanParam012Value', 'intercomDialPlanParam012IdTag'
Developer info/details	Make sure the data sent for this library/collection matches the available fields. Optionally, execute (if allowed) request onto 'cocos/api/v1/system/devices/discover' to find out which fields are available.
User	Administrator
Type	Error
Group	Data

# Application

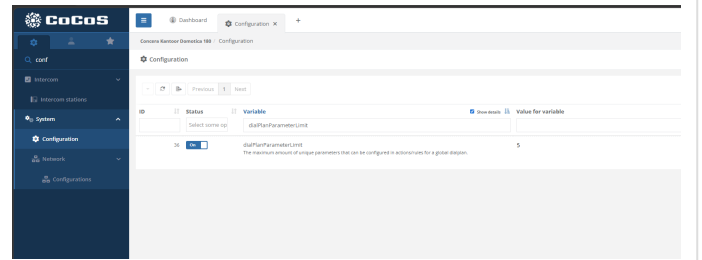
This issue happened when an "invalid" amount of "intercomDialPlanParameters" was configured.

# Solution / Resolution / How To

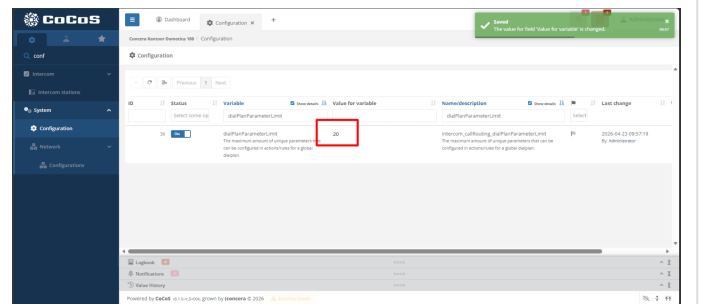
Navigate to "System" -> "Configuration" to get to the list of configuration variables for the system.



Search for the configuration variable **dialPlanParameterLimit**



Make sure the value is set to **20** end hit [ **Enter** ] to save the value.



After updating the configuration variable, it should be possible to save devices again.

# References

Related Git issues:

Revision #2

Created 2026-04-23 07:48:56 UTC by Stefan

Updated 2026-04-23 07:59:43 UTC by Stefan